Main Campus 5400 Sheridan Street • Hollywood, FL 33021 • Tel: 754.321.5400
West Campus 20251 Stirling Road • Pembroke Pines, FL 33332 • Tel: 754.321.3900
High School Campus 3775 S.W. 16th Street • Fort Lauderdale, FL 33312 • Tel: 754.321.7450

# **NETWORK SUPPORT SERVICES**



#### **Description of Program**

The Network Support Services program prepares students for employment in network administration as network support specialists or provides supplemental training for people previously or currently employed in networking support occupations. The program prepares students to create, monitor, and maintain computer networks and operate computers and peripheral equipment.

The Network Support Services program offers a sequence of courses that provides coherent and rigorous content aligned with challenging academic standards and relevant technical knowledge and skills needed to prepare for further education and careers in network support services positions. Cisco Networking Academy is the foundation of the program and supplemented with project-based skill building labs (hands-on and virtual). This program prepares students to create, monitor, and maintain computer networks implementing IPv4 and IPv6. Laboratory activities are an integral part of this program allowing students to demonstrate mastery of essential skills for networking and cyber-security.

#### **Requirements for Admission**

Orientation/Testing/Counselor Interview - see back page for details

## **Additional Considerations**

Must have:

- Computer with internet access and 8-16 gigabytes (GB) of RAM, microphone/speakers, Microsoft Office 2019 and Windows 10
- 16GB flash drive or portable hard drive
- Basic computer skills

#### **Industry Certification & State Credential Exams**

Students will be prepared to take an approved state and/or nationally recognized industry certification or licensure exam in their field of study.

- Cisco Certified Network Associate (CCNA) in Routing and Switching
- Alternative certifications such as A+ and Network+ are available based on the student's skill level.

#### Schedule

- Monday, Tuesday & Thursday
   9:30 am 4:00 pm
- Online: Wednesday & Friday

#### **Enrollment of New Students**

- August 12, 2024
- October 15, 2024
- January 7, 2025
- April 1, 2025
- · June 5, 2025

#### **Orientation**

• Wednesday - see back page for details

#### **Program Content**

- Router and Switch configuration
- · Network Protocols
- · Basic and Advanced device hardening
- IPv4 and IPv6 device configuration
- Subnetting VLSM/CIDR
- · Wired and Wireless Network Configuration
- Troubleshooting using the OSI and TCP/IP reference models

#### **Program Length**

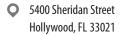
1050 hrs | Full Time | 10 months / 35 weeks

# **Approximate Cost**

\$3,370

## Location

Main Campus

















# **Welcome to Sheridan Technical College!**

General admissions and registration procedures are as follows:

# Our Admissions and Financial Aid Process is now online!

The first step is to register for a program orientation. Please visit <a href="https://www.sheridantechnicalcollege.com/getting-started">www.sheridantechnicalcollege.com/getting-started</a> for the complete admissions process.

# Florida Residency for Tuition Purposes

A "Florida resident for tuition purposes" is a person who has, or a dependent person whose parent, legal guardian, or spouse has established and maintained legal residence in Florida for at least twelve months prior to the first day of the term. Those considered non-Florida residents pay tuition at a higher rate. Applicants must complete the Florida Residency Affidavit for Tuition Purposes form and submit two required supporting documents.

Florida Statute 1009.26(12)(a) affords students who attended a Florida secondary school for three consecutive years before graduation—regardless of immigration status (undocumented students)—the opportunity to pursue higher education at in-state tuition rates, should they apply for admission within 24 months after graduation. An official Florida high school transcript is required as evidence of attendance and graduation.

# **Basic Skills**

Programs of 450 hours or more (except ATD programs) are required to take and pass a basic skills test in order to receive a vocational certificate at the time of program completion. If the program is less than 450 hours, no basic skills test is required.

#### You may be exempt from testing if you:

- 1. Entered 9th grade in a Florida public school in the 2003-2004 school year, or any year thereafter, and earned a Florida standard high school diploma (official high school transcript required);
- 2. Possess a college degree at the Associate in Applied Science (AAS) level or higher from an accepted accredited college or university (official diploma or transcript required);
- 3. Demonstrate readiness on the 2014 GED® (official transcript required);
- 4. Demonstrate readiness on the ACCUPLACER, PERT, ACT or SAT (official test results required. Valid up to 2 years prior to the start of program);
- Active duty member of any branch of the United States Armed Services (paper order or ID card required);
- 6. Pass a state or national industry certification or licensure examination that is identified in State Board of Education rules and aligned to the CTE program in which the student is enrolled (official test results required); or
- 7. Enrolled in an apprenticeship program that is registered with FLDOE.

# NETWORK SUPPORT SERVICES (B078000)

Tuition/Registration	\$3,318
PAVE	\$315 \$80 \$20
Books/Supplies	\$TBD

Books and supplies are subject to change; therefore, the approximate program cost may fluctuate. For the current book and supply list, visit: <a href="https://www.sheridantechnicalcollege.edu/textbook-list">www.sheridantechnicalcollege.edu/textbook-list</a>.



Prices are for Florida Residents. Fees listed are based on the number of class days according to the District calendar. Books and Supplies are subject to change.

STC\_Program Sheets Rev 8.2024



Sheridan Technical College is accredited by the Commission of the Council on Occupational Education. 7840 Rosewell Road, Building 300, Suite 325 Atlanta, GA 30350 Tel (770) 396-3898 - Fax (770) 396-3790 www.council.org



Sheridan Technical College
Practical Nursing Program is accredited through
Accreditation ommission for Education in Nursing, Inc.
Accreditation Commission for Education in Nursing, Inc. (ACEN)
3390 Peachture Road, NE Suite 1400
Atlanta, 6A 3090 - Fax (404) 975-5020
Tel (404) 975-5000 - Fax (404) 975-5020
www.accensursing.org



Sheridan Technical College & Technical High School — Cara A. Daniel, Director Mary A. Barba, Assistant Director | Marisa Dukes, Assistant Director Barrett Goldman, Assistant Director | Jose Laverde, Jr., Assistant Director Wendolynn M. Sanchez, Assistant Director

The School Board of Broward County, Florida, prohibits any policy or procedure which results in discrimination on the

basis of age, color, disability, gender identity, gender expression, genetic information, marital status, national origin,

race, religion, sex or sexual orientation. The School Board also provides equal access to the Boy Scouts and other designated

youth groups. Individuals who wish to file a discrimination and/or harassment complaint may call the Director, Equal

Educational Opportunities/ADA Compliance Department & District's Equity Coordinator/Title IX Coordinator at 754-321-2150 or Teletype Machine (TTY) 754-321-2158. Individuals with disabilities requesting accommodations under the Amer-

icans with Disabilities Act Amendments Act of 2008, (ADAAA) may call Equal Educational Opportunities/ADA Compliance
Department at 754-321-2150 or Teletype Machine (TTY) 754-321-2158. www.BrowardSchools.com

SCAN for more info on Sheridan Technical College

